THE VALATECH GROUP

RMA Request Form. Rev a 01/07/2009

Please complete this form and return either by email or post. Please do not return any items until your request has been approved.

Billing and Delivery Details

Name

eBay ID:

Address

Postcode

Purchase Details:

Where was your item purchased ?

Date of Purchase \ \ 2009 Invoice No

please only enter items purchased on this invoice no. If you have items from other invoices please use another RMA form

Item Details:

Item Description

Model Number

Serial Number

Description of Suspected Fault

Provide as much detail as possible. Descriptions like "dead" or "doesn't work" are not acceptable and the RMA will not be processed

Please note, this form in no way constitutes an admission of fault or liability by the Valatech Group. Any liability will only be ascertained by a full investigation of the described faults.

please ensure you have complete all sections of this form:

signed Date

please post this to: Valatech RMA, 12 Bromborough Village Road, Bromborough, Wirral, CH62 7ES, ENGLAND

or email to: support@valatech.co.uk